

April 30, 2008

Dunedin Refrigeration
228 Douglas Avenue
Dunedin, Florida 34698

Dear Folks at Dunedin Refrigeration~~

We had a wonderful experience recently and I simply have to share the good news. Your company and your employees installed a new Carrier unit for us and~~the installers/technicians were outstanding! I'm talking specifically about Peter, Dan and Wallace. Two thumbs up because you guys were great!

Peter, Dan and Wallace were polite, knowledgeable and professional and, no surprise, that reflects well the core values of this company.

We are so pleased with the service we received that we ABSOLUTELY wouldn't hesitate to recommend Dunedin Refrigeration to any of our friends.

Thank you guys...that was SERVICE AS IT SHOULD BE!

Sincerely,

A handwritten signature in cursive script, appearing to read "Linda Reinhard".

Linda and Reinhard Smietana
217 Oranewood Lane
Largo, FL 33770