



April 15, 2007

**To: Dunedin Refrigeration**

**Dear Michael:**

Too often consumers find that it is taking more and more of their time to write complaint letters; faulty products, poor customer service and/or broken promises. Therefore, it is with great enthusiasm that this **LETTER OF COMPLIMENT** is being written to you, your staff and the illustrious "A" team - **Guy, Pete, Chip, Jared and Terry.**

At all times, the crew was polite, clean and neat, considerate and humorous. They worked well together as they obviously respected each others technical experience. That in itself is a rarity in today's society. My questions were always answered and I want it known that this was greatly appreciated. Thank You!

Michael, you lived up to your reputation of being an honest and straightforward hands on business man. It has been a pleasure doing business with you and we have already made several referrals.

A very sincere **THANK YOU** to you all for a job well done!

*Lin*

